

BANDON SCHOOL DISTRICT #54

Code: **KL**

Adopted: 4/73; 7/91; 3/9/15; 9/9/19

Public Complaints */** (Version 1)

A parent or guardian of a student attending a school in the district, or person who resides in the district, a staff member, or a student, may petition the district with a complaint. A complainant will be referred through the proper administrative process for resolution of the complaint before investigation or action by the Board. An exception will be a complaint against the superintendent or one that involves Board actions or Board operations.

The complaint procedure is available at the district's administrative office and on the home page of the district's website.

The Board advises that there is a process available for resolving complaints, including but not limited to complaints in one or more of the following areas:

1. Instruction;
2. Discipline;
3. Learning materials;
4. Compliance with State Standards;
5. Restraint and/or seclusion;
6. With a staff member; or
7. Retaliation against a student who in good faith reported information that the student believes is evidence of a violation of state or federal law, rules, or regulation.

The complainant must follow the complaint procedure as outlined in administrative regulation KL-AR(1) – Public Complaint Procedure.

The district may offer mediation or another alternative dispute resolution process as an option if all parties to the complaint agree in writing to participate in such mediation or resolution.

Any complaint about school personnel other than the superintendent will be investigated by the administration before consideration and action by the Board. The Board will not hear complaints against employees in a session open to the public unless an employee requests an open session.

